COVID-19 Screening  
(On Your Mobile Device)

Veterans, Employees, & Authorized Guests can now be pre-screened using their mobile device.

**Temperatures will be taken of each person wishing to enter the facility, at the screening gate.**

Text **Screen** to **53079**

Or

Go to: **https://www.va.gov/covid19screen**

Screening results good for up to 3 hours on your mobile device.

**Phone use while driving is not legal.**

If you choose to use this tool, use it before getting in your vehicle or while in a safe parked location.

After you show the screeners the screen with the results of your self-screening, you will either:

1. Be directed to secondary screening (if you have a symptom)
2. Have your temperature taken.
   a. If you do not have a fever, and pass the screening question, you will receive a slip of paper like usual.
   b. If you have a fever, you will be sent to the secondary screening site.
VA COVID-19 screening tool
A digital tool to help you protect patients and employees at your VA health facility

THE PROBLEM
To protect patients and staff, VA must now screen everyone for coronavirus symptoms and exposure each time they enter a health facility. In-person screening can delay care and increase exposure risk. It can also be stressful for some people.

THE SOLUTION
A digital pre-entry screening tool allows Veterans, caregivers, and employees to answer questions on their mobile phones and share their results at the VA facility entrance. Staff members can then quickly triage people to either enter the building or go to a designated area for more screening.

Providing simple, easy-to-use digital tools like this one helps reduce wait times, ease stress, and lower exposure risk. It also helps Veterans gain confidence in the new reality of increased digital interactions as part of their VA health care experience.

Simple experience
Users can access the tool quickly via text message. Large text and buttons, plain language, and a simple flow of questions allow users to complete screening in under a minute.

Clear results
The results screen shows 1 of 2 messages (“OK to proceed” or “More screening needed”) plus a timestamp and next steps. The large, clear text and color-coded screens help staff easily triage.

Quick access to crisis support
For Veterans in need of immediate support, the tool provides quick access to the Veterans Crisis Line.

Easy-to-update screening protocols
The tool’s features allow us to update questions within 24 hours to meet evolving needs.

TOOL FEATURES
VA designed this tool in partnership with Veterans and medical center leadership, incorporating feedback from user testing to ensure the tool meets Veteran and employee needs.

To start using the COVID-19 screening tool at your facility, simply direct patients and staff to text screen to 53079.
The Office of the CTO will continue to closely monitor usage, performance, and feedback, and will update content and features as needed.

For questions or to offer feedback, contact us at Patrick.Bateman@va.gov.

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**WHAT VETERANS ARE SAYING**

“If you’re doing this from your vehicle, then you are at a safe distance from staff and others.”

“Less stress having it in this format.”

“Straight and to the point. Very easy to answer these questions.”

“I’m on a lot of sites and I know a lot of people who would love to do this.”

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**HOW TO USE THIS TOOL AT YOUR VA FACILITY**

To start using the COVID-19 screening tool at your facility, simply direct patients and staff to text `screen` to 53079.
Users can access the tool quickly via text message. Remember, text **Screen** to **53079**.

**Clear results:** The results screen shows 1 of 2 messages (“OK to proceed” or “More screening needed”) plus a timestamp and next steps.

The large, clear text and color-coded screens help staff quickly triage.

- **Quick access to crisis support:** For Veterans in need of immediate crisis help, the tool provides quick access to the Veterans Crisis Line.

- **Easy-to-update screening protocols:** The tool’s features allow the VA to update questions within 24 hours to meet evolving needs.

If you have the technology, take advantage of the COVID-19 screening tool.

Remember, text **Screen** to **53079**.
COVID-19 screening tool

Please answer the questions listed below. Share your results with the staff member at the facility entrance.

We won’t store or share your data.

Are you a VA employee or contractor?

Yes

No

Please answer all the questions above.

OK to proceed

Valid for Friday

June 19, 1:30 p.m.

Please show this screen to the staff member at the facility entrance.

Thank you for helping us protect you and others during this time.